

Online check in for MSC Cruises – APP



The MSC for Me app is available on all the Smart Ships in our fleet:

- MSC Bellissima
- MSC Grandiosa
- MSC Magnifica
- MSC Meraviglia
- MSC Seascope
- MSC Seashore
- MSC Seaside
- MSC Seaview
- MSC Splendida
- MSC Virtuosa
- MSC World Europa

The MSC for Me app functionality may vary from ship to ship and across different markets.

Proceed to Login



Login with Booking Number

Login to start your
Cruise experience

* mandatory field

Booking Number*

First Name*

Last Name*

Log in

For at foretage online check in hos MSC Cruises, skal du downloade deres APP ”**MSC for Me**” enten i App Store eller Google Play.

Når du åbner appen, kan du her se hvilke skibe som kan tilgås via app.

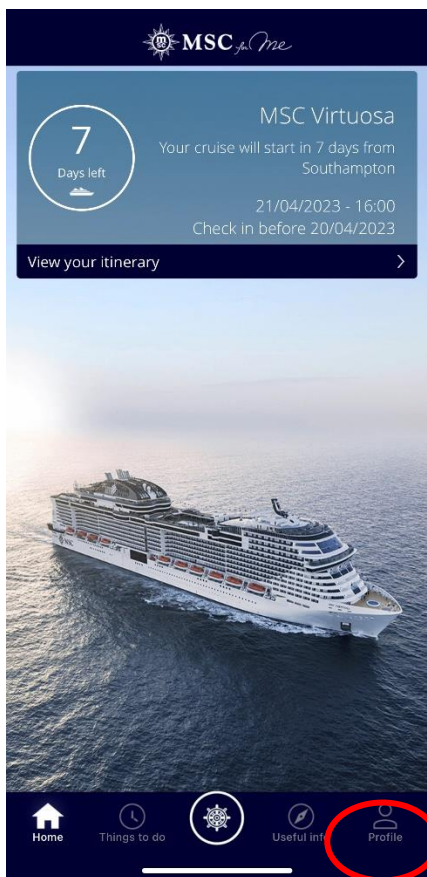
Hvis dit skib fremgår på listen, skal du trykke **Proceed to Login**, som vist her.

Derefter skal du indtaste dine informationer.

Reservationsnummeret finder du i din bekræftelse fra MyCruise - *det står angivet som ”rederiets ref.” ud fra dit navn.*

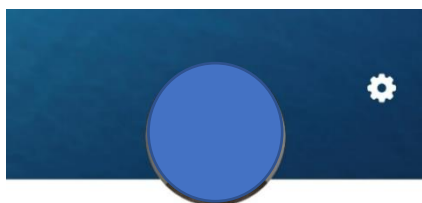
Bemærk at i ”Last name” skal der kun stå efternavn og i ”First name” skal alle andre øvrige navne fremgå.

Tryk derefter på **Log in**.



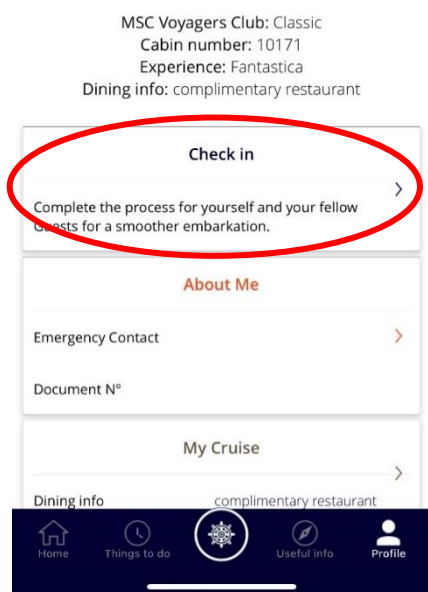
Herefter vil du komme ind på forsiden, hvor du kan se alle informationerne om din tur.

For at komme til online check-in, skal du trykke på **Profil**, som er vist her.

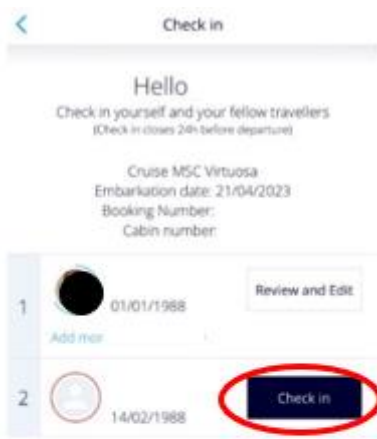


Du er nu inde på din profil.

For at foretage online check-in, skal du trykke på **Check in** som det er vist her.



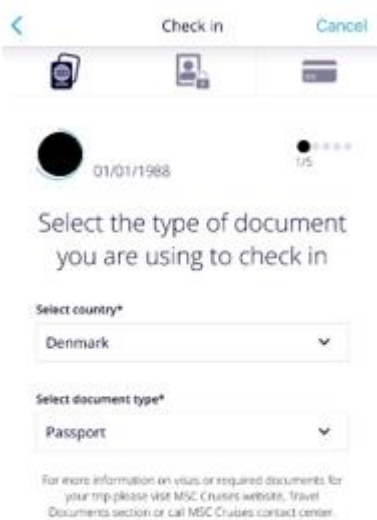
Her kan du ligeledes se informationerne om dit kommende krydstogt.



Herefter fremgår alle navnene på de rejsende, som rejser på det respektive bookingnummer. Du skal trykke ind på hver person enkeltvis, ved at trykke **Check in** og udfylde nødvendige oplysninger.

OBS: Skriv "Denmark" under Passport Issued By.

Når check-in er fuldført, vil der stå **Review and Edit**.



Du skal udfylde alle felterne under online check-in. Husk at have følgende klar:

Personlige informationer - navn, fødselsdato, adresse m.m.

Pasinformationer – pasnummer, udstedelsesland og dato, samt udløbsdato.

Navn og telefonnummer til en nødkontakt – eksempelvis familiemedlem eller nabo. **Bemærk** at denne person ikke må være med på rejsen.

Portrætbillede & Kortoplysninger - kan tages med smartphone eller uploades fra fil. – OBS: Dette er ikke obligatorisk.



Klik på **Next** for at fortsætte check-in.

Check in Cancel

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Select how to insert your information

Insert information manually

Or

Scan your document to retrieve information

Du kan her vælge om du vil skrive alle informationerne ind manuelt (**Instert informaiton manually**), eller om du vil scanne oplysningerne ind – *eksempelvis ved at scanne pas, kreditkort mm.*

Hvis du vælger at tilføje informationerne manuelt, vil processen være som følgende.

Check in Cancel

Denmark

Email*

Mobile number*

+45

Emergency contact name*

Emergency contact number*

+45

I have read the [Privacy Policy](#)

Yes, please send me special offers and news from MSC Cruises Yes No

I authorise MSC Cruises to communicate my data to third parties in accordance with the Privacy Policy Yes No

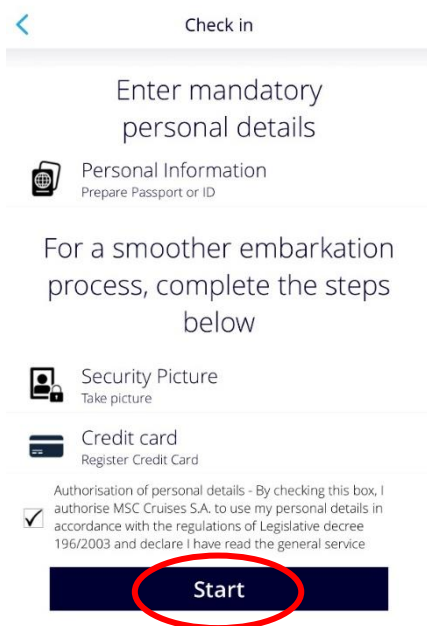
Next

Du skal udfylde felterne slavisk med dine personlige oplysninger. **Det er vigtigt**, at du husker at tilføje ”+45” i boksen foran alle telefonnumrene - *hvis du har dansk telefonnummer.*

Hvis den ikke vil lade dig gå videre, så gå alle punkterne igennem igen, for at se om der er et felt, der ikke er udfyldt - *oftest vil et ikke-udfyldt felt være markeret med rødt.*

Husk at læse *Privacy Policy*, og klikke af i bunden inden du klikker **Next**.

Sæt hak i **Yes** eller **No**, alt efter om du ønsker at modtage nyhedsbreve direkte fra MSC eller ej, samt om du giver tilladelse til at din data gemmes.



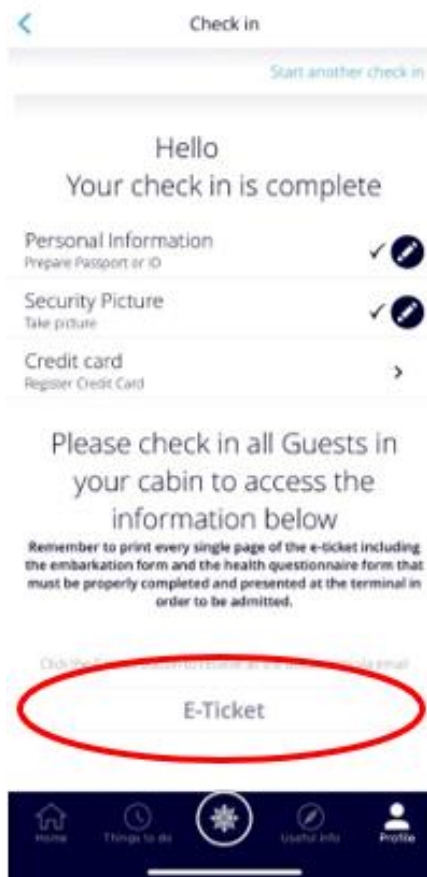
Når du har udfyldt dine personlige oplysninger, kan du tage et sikkerhedsbillede og indsætte dine kreditkortoplysninger. For at udfylde, skal du klikke på **Start**.

Hvis dette ikke udfyldes, vil du blot få det gjort i havneterminalen inden du går ombord.

Såfremt alt er udfyldt korrekt, vil der fremgå flueben ud fra **Personal Information** og dit online check-in er hermed gennemført. – *Security Picture og Credit Card er ikke obligatorisk at udfylde.*



NB: Du modtager IKKE en bekræftelse på check-in.



Efter fuldført online check-in, vil du have mulighed for at downloade og udskrive dine krydstogsbilletter (E-Ticket).

For at hente billetterne skal du trykke på **E-Ticket**, og de vil dermed blive sendt til din mail.

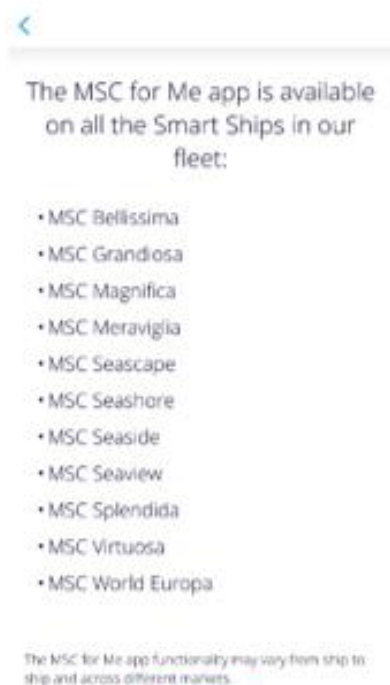
Bemærk at der kan gå et par dage fra du har foretaget check-in, til at billetterne er klar.

Håber dette er behjælpeligt, ellers må du aldrig tøve med at ringe til os på tlf.: **+45 7022 5959**

Du må have en skøn krydstogtsrejse! 😊

Online check in with MSC Cruises – APP

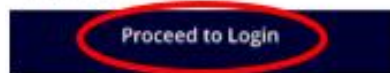
– English version



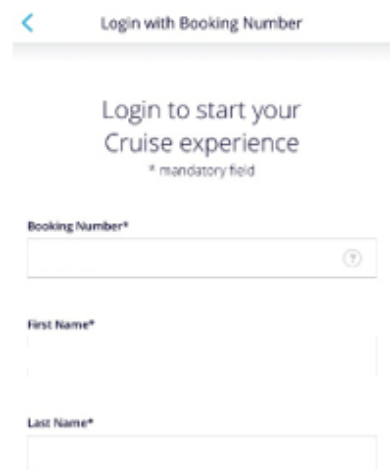
For online check-in with MSC Cruises, you need to download their app "MSC for Me" from either the App Store or Google Play.

Once you open the app, you can see the list of ships accessible through the app.

If your ship is listed, click on **Proceed to Login** as shown here.



Next, you need to enter your information.



The booking number can be found in your confirmation from MyCruise, listed as "Rederiets ref." next to your name.

Note that in the "Last name" field, only your surname should be entered, while all other names should be entered in the "First name" field.

If your name includes Æ, Ø, or Å, it should be written as follows:

- Æ = AE
- Ø = OE
- Å = AA



Then click on **Log in**.



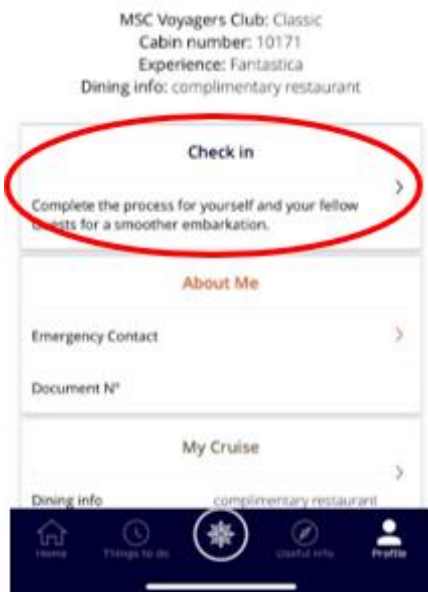
Upon completion, you will be directed to the homepage displaying all the relevant information about your trip.

To access the online check-in process, navigate to the **Profile** section as illustrated here.

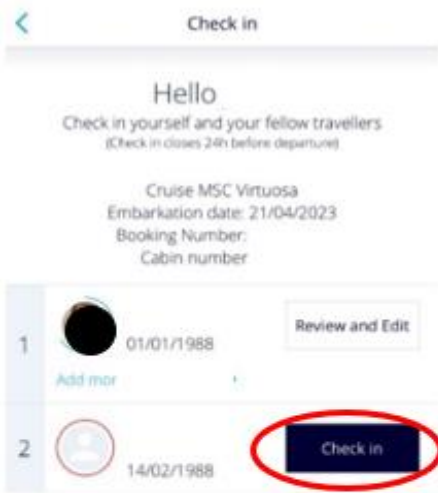


You are now on your profile page.

To proceed with the online check-in, click on **Check in** as shown here.

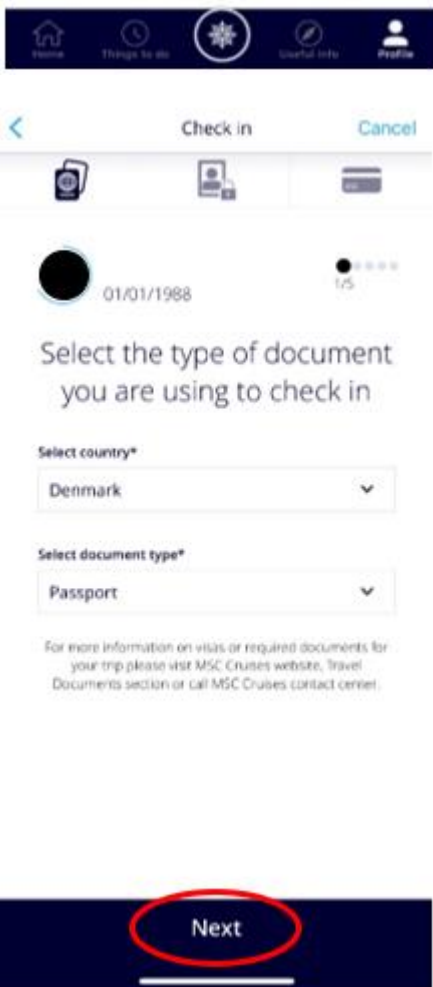


You can also view the details of your upcoming cruise on this page.



Afterwards, you will see the names of all the travelers associated with the booking number. To proceed with the check-in process, you need to click on each individual and select **Check in** to provide the necessary details.

*Once the check-in is completed, you will be directed to the **Review and Edit** section.*



Please ensure that you have the following information ready to complete the online check-in process:

Personal information – *Name, date of birth, address, and more.*

Passport information – *Passport number, country of issue, date of issue, and expiration date.*

Emergency contact name and phone number – *This should be someone who is not traveling with you, such as a family member or neighbor.*

Portrait photo – *You can take a photo with your smartphone or upload one from a file. **NOTE:** This is NOT mandatory.*

Click on **Next** to proceed with the check-in process.



You have the option to either enter all the information manually (**Insert information manually**) or scan the details, such as passport and credit card, using the scanning feature.

If you choose to enter the information manually, the process will proceed as follows.



Please fill in the fields diligently with your personal information. It is important to remember to add "+45" in front of all phone numbers – *if you have a Danish phone number*.

If the system does not allow you to proceed, please review all the points again to check if any field is left unfilled. *Usually, an unfilled field will be highlighted in red.*

Remember to read the *Privacy Policy* and check the box at the bottom before clicking **Next**.

Tick **Yes** or **No**, depending on whether you wish to receive newsletters directly from MSC or not, and whether you give permission for your data to be stored.



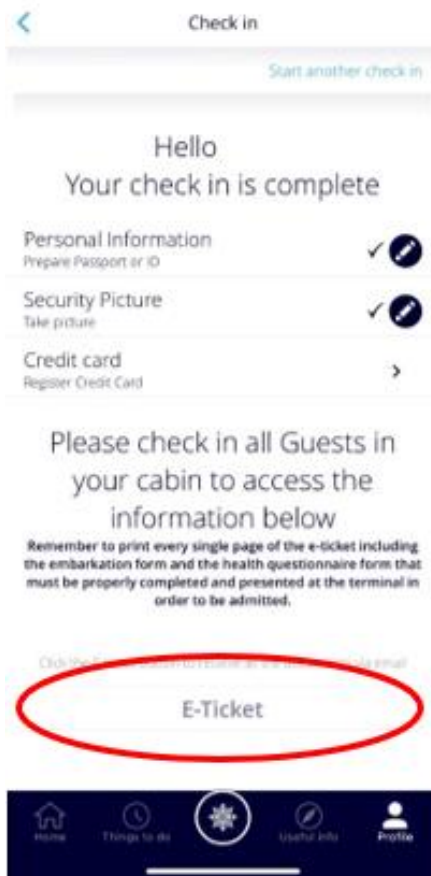
Once you have filled in your personal information, you can take a security picture and enter your credit card details. To do this, click on **Start**.

*You can take the **security picture** directly with your phone using the app.*

You have the option to skip the security photo and credit card information as they are not required. *If you choose not to provide these details, you can complete them at the port terminal prior to boarding the ship.*



If everything is filled in correctly, there will be checkmarks next to Personal Information, indicating that your online check-in is complete. *Please note that Security Picture and Credit Card details are not mandatory to fill in.*



After completing the online check-in, you will have the option to download and print your cruise tickets (E-Ticket).

To retrieve your tickets, click on **E-Ticket**, and they will be sent to your email address.

Please note that it may take a few days from the time you complete the check-in for the tickets to be ready. *(You will NOT receive a confirmation when completing the check-in).*

I hope this is helpful, but if you have any further questions, please do not hesitate to call us at **+45 7022 5959**.

Wishing you a wonderful cruise journey! 😊